

Do's

1. Dress and act sensibly
2. Get ready to be stretched and challenged
3. Keep volunteer Team Leader informed should your schedule change
4. Abide by the rules and policies established by each affiliate
5. Communicate your ideas and concerns to HFNY staff
6. Be ready to extend yourself, and don't be afraid to develop real relationships
7. Always keep a promise - and for that reason be cautious about your commitments
8. If your life has been touched by the experience, consider submitting a testimony with HFNY
9. Questions on child harassment, abuse or the possibility of harm must be directed to a staff immediately
10. Explore possibilities of doing one-time or new projects with HFNY

Don'ts

1. Don't give up trying to connect with volunteer Team Leaders or Ministry Leaders - believe us, they literally cannot get back to you immediately
2. Don't get discouraged if you don't find a good "fit" right away - try all 35+ ministries if you need to!
3. Don't try to aggressively evangelize to clients - HFNY recommends 'Friendship Evangelism'
4. Don't give money to a client without first speaking to a staff member
5. Don't smoke, drink or use drugs prior to, or during volunteering
6. Don't discuss drugs or alcohol with clients
7. Don't undermine parents of a child by making judgment calls, whether it be moral or spiritual
8. Don't question the authority of the staff/leadership of the ministry in regards to clients
9. Don't engage in derogatory conversation about the staff/leadership of the ministry with clients
10. Don't promise 100% confidentiality with clients - you may need to break the promise at times to save them